



# AEIC strategic and operational priorities 2026



## Who are we

The Australian Energy Infrastructure Commissioner (AEIC) is an independent role appointed by the Australian Government, reporting to the Minister for Climate Change and Energy.

The Commissioner is supported by a team of 7 staff from the Department of Climate Change, Energy, the Environment and Water (DCCEEW).

We work to help make the energy shift *smoother* and *fairer*.



## What we do

Our overall focus is set by our Terms of Reference. Through our work we:

- Help with complaints and enquiries about large scale renewable energy and major powerline projects.
- Make information about the energy transition easier to find and understand via the AEIC website.
- We work with and share insights from across all levels of government (Federal / State/ Local), Industry and Community Members, to make the energy transition smoother and fairer.
- We work across government and with other stakeholders on implementing the recommendations of the [AEIC Community Engagement Review 2023](#)

Within this, each year we plan for priority focus areas. These are guided by what we hear from community through our enquiries and complaints work, what industry and other stakeholders tell us and what government priorities we can align with.

We also allow space to respond to new and emerging issues and opportunities, and to balance the amount of complaint cases.



## Priority Outcomes 2026

For 2026 our priorities are:



We will deliver more and raise the awareness, collaboration and tangible output from the AEIC to ensure we are accessible and responsive to all members of the public.



We will maintain an effective and efficient complaints system and analyse it to identify trends and systemic issues.



We will lead efforts to promote best practices, information availability, and provide a central, trusted source for dissemination of information.



We will build on our First Nations engagement and ensure information needs and opportunities are promoted and addressed.



We will help combat misinformation by providing fact sheets and communicating accurate and reliable content on issues like decommissioning, public liability insurance and contamination.



We will actively contribute to the policy/regulatory reform agenda via submissions and AEIC expectations and position statements.



We will continue to promote and drive accountability for the recommendations from the Community Engagement Review including through the Energy and Climate Change Ministerial Council.



## Get Involved

We may seek direct input from stakeholders by email for specific pieces of work.. We also welcome feedback and suggestions on our activities and priorities at any time. You can find our contact details and more information about our work at [www.aeic.gov.au](http://www.aeic.gov.au)